FRACTURES OF LOWER EXTREMITY

Lourdes Inpatient Physical Rehabilitation admitted 12 fractures of lower extremity patients in 2021 to our intensive therapy program.

Average length of stay overall: 12.7 days. Some patients recovered faster while others required a longer stay.

Average age: 75 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero went back to Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility, and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO** pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ".Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
- □ DVD Players □ Free WiFi □ Dining Room □ Activity Center
- □ Laundry Facility □ Contemporary ADL Therapeutic Kitchen

Please visit! Call to discuss a tour or patient admission.

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GUILLAIN-BARRE SYNDROME

Lourdes Inpatient Physical Rehabilitation admitted zero Guillain-Barre Syndrome patients in 2021 to our intensive therapy program.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- □ ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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MISCELLANEOUS PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 12 miscellaneous patients in 2021 to our intensive therapy program.

Average length of stay overall: 11.6 days. Some patients recovered faster while others required a longer stay. Average age: 69.3 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ **75**% **returned home** or to another independent living setting.
- □ 16.7% discharged to an Acute Medical Unit.
- **8.3**%% **discharges to another facility** such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient-centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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- □ Laundry Facility □ Contemporary ADL Therapeutic Kitchen

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NEUROLOGICALLY IMPAIRED

Lourdes Inpatient Physical Rehabilitation facility admitted 2 neurologically impaired patients in 2021 to our intensive therapy program.

Average length of stay overall: 7.5 days. Some patients recovered faster while others required a longer stay. Average age: 52.5 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infection associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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- □ Laundry Facility □ Contemporary ADL Therapeutic Kitchen

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NON-TRAUMATIC BRAIN INJURIES

Lourdes Inpatient Physical Rehabilitation facility admitted 9 non-traumatic brain injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 11 days. Some patients recovered faster while others required a longer stay. Average age: 58.3 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero went back to Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infection associated with indwelling catheters in the last seven and a half years.
- □ ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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- □ Laundry Facility □ Contemporary ADL Therapeutic Kitchen

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NON-TRAUMATIC SPINAL CORD INJURIES

Lourdes Inpatient Physical Rehabilitation facility admitted 10 non-traumatic spinal cord injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 14.7 days. Some patients recovered faster while others required a longer stay. Average age: 64.9 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 80% returned home or to another independent living setting.
- Zero discharged to Acute Medical Unit.
- 20% discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO** pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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STROKE PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 48 stroke patients in 2021 to our intensive therapy program.

Average length of stay overall: 14.6 days. Some patients recovered faster while others required a longer stay. Average age: 69.4 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 79.2% returned home or to another independent living setting.
- □ 6.3% to an Acute Medical Unit.
- 14.6% to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ".Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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TRAUMATIC BRAIN INJURIES

Lourdes Inpatient Physical Rehabilitation facility admitted 2 traumatic brain injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 11 days. Some patients recovered faster while others required a longer stay.

Average age: 74 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO** pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

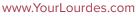
What amenities are included?

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CARDIAC PATIENTS

Lourdes Inpatient Physical Rehabilitation Facility admitted 5 cardiac patients in 2021 to our intensive therapy program.

Average length of stay overall: 11.2 days. Some patients recovered faster while others required a longer stay. Average age: 80.2 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 80% returned home or to another independent living setting.
- 20% discharged to Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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MAJOR MULTIPLE TRAUMA WITH NO BRAIN OR SPINAL CORD INJURIES

Lourdes Inpatient Physical Rehabilitation Facility admitted 4 major multiple trauma with no brain or spinal cord injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 13.3 days. Some patients recovered faster while others required a longer stay. Average age: 62.8 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting
- Zero discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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MAJOR MULTIPLE TRAUMA WITH BRAIN OR SPINAL CORD INJURIES

Lourdes Inpatient Physical Rehabilitation Facility admitted 5 major multiple trauma with brain or spinal cord injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 17.2 days. Some patients recovered faster while others required a longer stay. Average age: 58.6 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 80% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- 20% discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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LOWER EXTREMITY AMPUTATION

Lourdes Inpatient Physical Rehabilitation facility admitted 2 lower extremity amputation patients in 2021 to our intensive therapy program.

Average length of stay overall: 17.5 days. Some patients recovered faster while others required a longer stay. Average age: 62.5 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 50% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- 50% discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
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OTHER ORTHOPEDIC PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 11 other orthopedic patients in 2021 to our intensive therapy program.

Average length of stay overall: 9.3 days. Some patients recovered faster while others required a longer stay. Average age: 72.7 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ".Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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TOTAL PATIENTS

Lourdes Inpatient Physical Rehabilitation Facility admitted 136 patients in 2021 to our intensive therapy program.

Average length of stay overall: 12.9 days. Some patients recovered faster while others required a longer stay. Average age: 69.4 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 86% returned home or to another independent living setting.
- □ 5.1% went back to an Acute Medical Unit.
- 8.1% transitioned into a sub-acute Therapy facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ".Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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OSTEOARTHRITIS PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted zero Osteoarthritis patients in 2021 to our intensive therapy program.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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NON-LOWER EXTREMITY AMPUTATION PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted zero amputation non-lower extremity patients in 2021 to our intensive therapy program.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- □ ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

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PULMONARY PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 4 pulmonary patients in 2021 to our intensive therapy program.

Average length of stay overall: 9.5 days. Some patients recovered faster while others required a longer stay. Average age: 80.5 years old; no adolescents were admitted in 2021.

Where did patients go after they were discharged?

- □ **75**% **returned home** or to another independent living setting.
- 25% discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

- □ Private Rooms □ Room Service □ 32" Flat Screen TVs
- □ DVD Players □ Free WiFi □ Dining Room □ Activity Center
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PAIN SYNDROME PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 1 Pain Syndrome patient in 2021 to our intensive therapy program.

Average length of stay overall: 32 days.

Average age: 69 years old; no adolescents were admitted in 2021.

Where did patients go after they were discharged?

- □ 100% returned home or to another independent living setting.
- Zero discharged to an Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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RHEUMATOID ARTHRITIS PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted zero Rheumatoid Arthritis patients in 2021 to our intensive therapy program.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- ZERO pressure ulcers worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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TRAUMATIC SPINAL CORD INJURY PATIENTS

Lourdes Inpatient Physical Rehabilitation facility admitted 1 Traumatic Spinal Cord Injury patients in 2021 to our intensive therapy program.

Average length of stay overall: 19 days.

Average age: 30 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting
- □ No discharges to an Acute Medical Unit.
- No discharges to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- ZERO falls with serious injuries in 2021.
- □ ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."
- "I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

What amenities are included?

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REPLACEMENT OF JOINTS

Lourdes Inpatient Physical Rehabilitation Facility admitted 9 replacement of joints patients in 2021 to our intensive therapy program.

Average length of stay overall: 7.9 days. Some patients recovered faster while others required a longer stay.

Average age: 75.8 years old; no adolescents were admitted in 2021.

Where did patients go after discharge?

- □ 100% returned home or to another independent living setting.
- Zero transferred to Acute Medical Unit.
- Zero discharged to another facility such as hospice, mental health facility, long term care hospital, custodial care facility and/or secured facility.

In 2021, how did Lourdes Rehabilitation care improve?

- □ ZERO falls with serious injuries in 2021.
- ZERO urinary tract infections associated with indwelling catheters in the last seven and a half years.
- ZERO MRSA cases or VRE infections occurred.
- □ **ZERO pressure ulcers** worsened or occurred.

Treatment Effectiveness:

Lourdes Acute Rehab continues to be recognized by UDSMR, a national data collection center, for its effective, efficient, safe, timely and patient centered care leading to successful discharges home.

Comments received from persons and their families served:

- ". "Altogether this is a lovely place to come for care and therapy. There is nothing better in the Tri-Cities."
- "The nursing staff and therapists are all so kind and patient. Thank you one and all."
- "The nurses were very nice and made my stay very comfortable. All of my care was above and beyond. A very big thank-you to my Lourdes family. A+ for everything. I love this place."

"I had a good stay at Lourdes Inpatient Rehab. The care I received was good. The staff was kind and caring. I was able to have time to gain strength and confidence before going home. Thank you!"

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